

Form PTO-1449 LIST OF PRIOR ART CITED BY APPLICANT <i>(Use several sheets if necessary)</i>			ATTORNEY DOCKET NO. AUS920030979US1		SERIAL NO. Not Assigned	
			APPLICANT Janakiraman et al.			
			FILING DATE January 7, 2004		GROUP ART UNIT Not Assigned	
U.S. PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NO.	PUBLICATION DATE	INVENTOR NAME	CLASS/ SUBCLASS	FILING DATE	
GG	AA 5,832,059	Nov. 3, 1998	Aldred et al.	379/34	Sep. 30, 1996	
GG	AB 5,912,952	Jun. 15, 1999	Brendzel	379/93.25	Jun. 27, 1996	
GG	AC 6,064,730	May 16, 2000	Ginsberg	379/265	Jun. 9, 1997	
GG	AD 6,272,216 B1	Aug. 7, 2001	Vaios	379/265	Jun. 1, 1998	
GG	AE 6,504,917 B1	Jan. 7, 2003	Flint et al.	379/93.01	Apr. 29, 1999	
GG	AF 6,519,246 B1	Feb. 11, 2003	Strahs	370/352	Jun. 30, 1997	
FOREIGN PATENT DOCUMENTS						
EXAMINER INITIAL	DOCUMENT NO.	PUBLICATION DATE	COUNTRY	CLASS/ SUBCLASS	TRANSLATION YES NO	
OTHER PRIOR ART (including author, title, date, pertinent page, etc.)						
GG	AG	http://java.sun.com/products/jtapi-1.3/html/javax/telephony/ , "Java Mobile Telephony Specification", pp. 1-2.				
GG	AH	http://www.crmdownload.com/callcentersoftware/winivr-interactive-voice-response.htm , "CRMDownload.com", pp. 1-2.				
RELATED PATENT APPLICATIONS						
EXAMINER INITIAL	APPLICATION NO/ ATTY. DOCKET NO.	APPLICANT	TITLE			FILING DATE
DATE CONSIDERED 9/26/05		EXAMINER <i>Charles Gault</i>				
EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP § 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.						